CPD Lunch & Learn session

**Usability &
Security:
a precarious
relationship.**

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Where do you stand on usability versus security when it comes to access control? How does one affect the other? And is it possible to maximise both? This CPD approved Lunch & Learn session looks at the relationship, and conflict, between security systems and their usability. You will not only learn how to increase usability, but how to balance that with the security levels needed.

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What this CPD Lunch & Learn session will cover

Interplay

We will begin by looking at the interplay between usability and security. In particular, we will consider the different perspectives from which usability can be viewed:

- **The tasks people need to perform to operate a security system**
  What is the experience like for people using security systems on a daily basis? How easy is it for receptionists to use for them?

- **The automated tasks a security system can perform**
  How can automation not just make things easier but eliminate human error? Can it help to reduce costs?

- **What people need to do to gain access**
  How are people using the building affected by the security procedures they need to follow? What effect can access control have on a visitor's perception of the organisation?

The optimum relationship between usability and security differs with each project. The only way to achieve it is to begin by considering the organisation's needs from the three perspectives above. The next step, of course, is to design a security system to put it into practice. Based on market research in five European countries, 35 years' experience developing security systems and feedback from our customers in 73 countries, we'll share the measures that, from each perspective, increase both usability and security.

Ask away

After the presentation there'll be plenty of time to ask questions and get more viewpoints during a discussion on the subject.

> **"We'll share the measures that increase both usability and security."**